

NOTICE OF LIQUIDATION of Universal Care of Tennessee, Inc.

To: **Providers of Medical and Pharmacy Services to former
Enrollees of Universal Care of Tennessee, Inc.; and
Other Creditors of Universal Care of Tennessee, Inc.**

Effective July 1, 2001 Universal Care of Tennessee, Inc. ("Universal"), entered into a Contractor Risk Agreement ("Agreement") with TennCare to provide health care services to Tennesseans. The Agreement was amended effective April 12, 2002. The Amendment provided for TennCare to pay the provider claims and for Universal to be paid an administrative fee. The Agreement was terminated effective May 31, 2003.

On June 1, 2003 all enrollees of Universal were transferred to TennCare Select. **Questions regarding claims for service beginning June 1, 2003 should be directed to TennCare Select at 1-800-276-1978.**

On July 2, 2003, the Chancery Court of Davidson County, Tennessee found Universal to be insolvent and placed it in liquidation pursuant to the Insurers Rehabilitation and Liquidation Act, Tenn. Code Ann. §§ 56-9-101, et seq. Under this Court Order, the Commissioner of the Tennessee Department of Commerce and Insurance is taking possession of all assets and property of Universal and will liquidate its business. Paul Eggers, CPA, has been appointed as the Commissioner's Special Deputy Liquidator.

For purposes of this liquidation, medical provider claims will be assigned into two groups: those with dates of service from July 1, 2001 through April 11, 2002 ("**Pre Claims**") and those with dates of service from April 12, 2002 through May 31, 2003 ("**Post Claims**").

Claims for Medical Services Provided July 1, 2001 through April 11, 2002 for Provider Services ("Pre Claims**")**

During January 2004, you will receive an analysis (the "Preliminary Liquidation Advice") of all claims that Universal received but did not pay or deny for dates of service from July 1, 2001 through April 11, 2002.

- If you agree with the analysis, you will need to sign and date the Acceptance attached to the Preliminary Liquidation Advice and return it to the Liquidation.
- If there are claims that you disagree with the denial or calculation of the payment on the Preliminary Liquidation Advice (overpayment or underpayment), then you will need to submit a fully completed Proof of Claim. (See instructions for the Proof of Claim attached)
- If you have a claim that has never been adjudicated by Universal on a remittance advice, you will need to submit a fully completed Proof of Claim. (See instructions for the Proof of Claim attached)

Payment of these claims will be made under the liquidation proceedings based on the available assets at distribution.

**All Proofs of Claims must be received by the Liquidator
no later than June 15, 2004, 4:30 PM CST.**

Claims for Medical Services Provided April 12, 2002 through May 31, 2003 for Provider Services ("Post Claims**")**

The Liquidator has contracted with TennCare to process and pay/deny claims with dates of service after April 11, 2002 through May 31, 2003 upon receipt of those claims.

- **By March 15, 2004** you should submit **without a Proof of Claim**, all claims that have not previously been paid/denied. All of these Post Claims will be processed and paid/denied up until May 1, 2004 and you will receive a remittance advice with each payment.
- You will need to file a Proof of Claim if
 - there are Post Claims that you have not submitted by March 15, 2004, or
 - you disagree with the claim denial or calculation of the payment (overpayment or underpayment) reported on a remittance advice.

**All Proofs of Claims must be received by the Liquidator
no later than June 15, 2004, 4:30 PM CST.**

Other Creditors

All other creditors of Universal are required to submit a Proof of Claim.

**All Proofs of Claims must be received by the Liquidator
no later than June 15, 2004, 4:30 PM CST.**

The Chancery Court of Davidson County, Tennessee has established a
Proof of Claim filing deadline. All Proofs of Claims
must be received by the Liquidation
no later than June 15, 2004 at 4:30 p.m. CST.

Proofs of Claims may be submitted to the liquidation at

Post Office Box

Universal Care of Tennessee Inc. in Liquidation

PO Box 282408

Nashville, Tennessee 37228, or

Physical Address

Universal Care of Tennessee Inc. in Liquidation

230 Great Circle Road, Suite 234

Nashville, Tennessee 37228

Proofs of Claims received by the liquidation after this time will be considered
by the Liquidation as late filed. At this time, it is not anticipated that there will
be sufficient assets to pay late filed Proofs of Claims.

Included with this Notice are the Proof of Claim form and the instructions. You may also get these forms at: www.state.tn.us/commerce/tenncare/liquidations/universal/index.html or www.uctliquidation.com. Questions and answers regarding the liquidation proceedings will also be posted on this website.

Questions regarding this Notice or the liquidation of Universal may be directed to "Universal Care of Tennessee in Liquidation", by

- email (Questions@uctliquidation.com),
- mail to the above Post Office Box, or Physical Address
- telephone (615) 277-0700.

Paul Eggers, CPA
Special Deputy Liquidator for
Universal Care of Tennessee in Liquidation